

**Appendix A to Part 92—Sample Notice Informing Individuals About Nondiscrimination and Accessibility Requirements and Sample Nondiscrimination Statement:  
Discrimination is Against the Law**

The Lövaas Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The Lövaas Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The Lövaas Center:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

1. Qualified sign language interpreters
2. Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

1. Qualified interpreters
2. Information written in other languages

If you need these services, contact Gabby Ortega, Rights Coordinator

If you believe that The Lövaas Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Gabby Ortega, Rights Coordinator, 5550 West Flamingo C5, Las Vegas NV 89103, phone: (702) 877-2520 fax: (702) 877-2521 [gortega@thelovaascenter.org](mailto:gortega@thelovaascenter.org) You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Gabby Ortega, Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.